

Access

Convenience

NO Cost

Call TeleDocX™ between 7a.m to 7p.m PST for quality, FREE medical care.

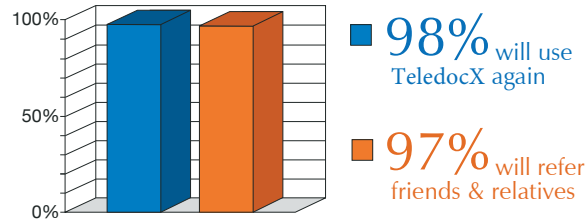


When to use TeledocX

Call TeledocX whenever you need non-emergency medical assistance. Access a physician 7a.m to 7p.m PST.

Call TeledocX When

- You cannot reach your primary care physician.
TeledocX enhances personal access to affordable, convenient and quality medical care—you maintain your relationship with your primary care physician.
- You are on vacation or a business trip.
- You need a recurring prescription filled when your doctor is not available; short term only.
- You need a second opinion.
- You have medical questions, issues, or concerns and would like to discuss these with a physician.



TeledocX Benefits

TeledocX is changing the way people access medical services. Below are just a few ways you and your dependents benefit from becoming TeledocX members.

- A TeledocX physician will contact you on average in thirty minutes or less, but guaranteed within three hours.
- On-Demand access to healthcare 7a.m to 7p.m PST—members request consults online or by calling 1.844.TEL-EDOX.
- Consult with physicians who diagnose medical problems and prescribe medication¹ when appropriate.
- It's easy to use—just pick up the telephone or call us on your cell phone. You never have to leave your home or office.
- Retrieve prescriptions from your local pharmacy.
- Records are safe, private and completely confidential.
- Minimize time off from work or away from family.
- Pre-existing conditions and illnesses allowed.
- On demand healthcare—without expensive trips to the hospital emergency room, or urgent care facility.

Frequently Asked Questions

- 1. How do I request an appointment to talk with a physician?**
Simply call TeledocX or logon to your account at www.myteledocx.com/usa/ and request a consult. You can also call 844-835-3669 between 7a.m to 7p.m PST and a representative will request your medical consult.
- 2. Can I give this information to my doctor?**
Yes. You have access to your portable electronic health record. You can access your EHR online or by calling 1.844-835-3669.
- 3. How can I pay for the consult?**
No deductible. No co-pays.
- 4. How can I obtain a receipt for reimbursement—for my FSA or HSA?**
You can access your account online and print a copy of the insurance claim form, or you can call 1-844-TEL-EDOX.



TeledocX does not replace the existing primary care physician relationship. TeledocX consulting physicians do not prescribe DEA controlled substances. TeledocX is not an insurance product or a prescription fulfillment warehouse.
© TeledocX International, Inc. All rights reserved.